

Certified in the Governance of Enterprise IT
(CGEIT)
Certification Training

Course Agenda

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Domain 1 - Framework for the Governance of Enterprise IT

Domain 2 - Strategic Management

Domain 3 - Benefits Realization

Domain 4 - Risk Optimization

Domain 5 - Resource Optimization

Course Curriculum

Domain 1: Framework for the Governance of Enterprise IT

1. Components of a Governance Framework
2. Organizational Structures, Roles, and Responsibilities
3. Strategy Development
4. Legal and Regulatory Compliance
5. Organizational Culture
6. Business Ethics

Domain 2: Strategic Management

1. Governance Strategy Alignment with Enterprise Objectives
2. Strategic Planning Process
3. Stakeholder Analysis and Engagement
4. Communication and Awareness Strategy
5. Enterprise Architecture
6. Policies and Standards

Domain 3 - Benefits Realization

A. IT Performance and Oversight

1. Performance Management
2. Change Management
3. Governance Monitoring
4. Governance Reporting
5. Quality Assurance
6. Process Development and Improvement

B. Management of IT-Enabled Investments

1. Business Case Development and Evaluation
2. IT Investment Management and Reporting

3. Performance Metrics
4. Benefit Evaluation Methods

Domain 4 - Risk Optimization

A. Risk Strategy

1. Risk Frameworks and Standards
2. Enterprise Risk Management
3. Risk Appetite and Risk Tolerance

B. Risk Management

1. IT-Enabled Capabilities, Processes, and Services
2. Business Risk, Exposures, and Threats
3. Risk Management Lifecycle
4. Risk Assessment Methods

Domain 5: Resource Optimization

A. IT Resource Planning

1. Sourcing Strategies
2. Resource Capacity Planning
3. Acquisition of Resources

B. IT Resource Optimization

1. IT Resource Lifecycle and Asset Management
2. Human Resource Competency Assessment and Development
3. Management of Contracted Services and Relationships